

We are looking for someone to work within our outstanding front of house team at the Greenhead Hotel. This is an exciting opportunity for someone with a passion for hospitality or someone looking to widen their experience in the customer service sector.

FULL-TIME OR PART-TIME HOURS AVAILABLE.

Job description:

- Deliver excellent customer service to all customers
- Greet guests and escort them to tables
- Solve any customer queries
- Preparing and serving drinks
- Performing tasks given by the on duty manager
- Keeping all parts of the hotel tidy and clean
- Taking orders
- Serving food
- Clearing and cleaning tables
- Preparing bills and taking payments
- Working closely with the kitchen team
- Answering in the phone if no one else around
- Initial temporary contract (April Oct) but high chance of contract being extended past this period.



Requirements:

- Experience or knowledge in hospitality and customer service is preferred but NOT essential.
- Must be available to work evening and weekends.
- Deliver exceptional customer service
- A desire to work hard
- Good time management

Why work with us?

- Tips/service charge in addition to hourly rate
- Christmas day and Boxing day off
- Holiday entitlement
- Discounted food and drink (on & off shift) across all of our businesses
- Competitive pay
- Hotel closed 2 days a week (Sunday & Monday) most of the year. Open 7 days from 19th May 2024-14th October 2024.